



Return Instructions

1. Print and complete the Return Form.
2. Package the items you wish to return.
 - Whenever possible, return items in their original packaging.
 - Cover over any old Shipping labels on the box that are not applicable to the return.
3. Attach the a Return Address Label to the outside of the package.
 - Ship the package to us.

Notes

- The customer is responsible for all return shipping charges.
- If required, the cost of return shipping will be deducted from your refund.
- We recommend all packages be insured with the shipping carrier for their full value.
- **Return Policy**

If you wish to return your SuspensionMAXX product please contact us by phone or email. You must notify us within 90 days of receiving your shipment. Non-warranty returns are subject to a 15% restocking fee, and all shipping charges are non-refundable. Items must be in new condition (No Exceptions), any cosmetic wear or damage from improper packaging in return shipping will increase the restocking fee to 25%. You are responsible for the return shipping cost and insurance fee (if desired). Our staff will inspect returned products, and issue credit promptly. No returns after 30 days from date of delivery. If you have ordered the wrong item by mistake, we do offer exchanges at no additional charge within 90 days.

SuspensionMAXX, Inc.

1692 Marquette Ave

Bay City, MI 48706

Contact information

Phone 1-888-629-9226



Return Form

Customer Information				
Order Number				
Name				
Address				
Phone Number				
Email Address				
Items to return				
Desired Action:	<input type="checkbox"/> Exchange	<input type="checkbox"/> Refund	<input type="checkbox"/> Other (explain)	
Part Number	Description	Qty	Reason Code	Explanation
If Exchange, Please Send:			Reason Codes	
Part Number	Description	Qty	N —No longer need the part D —Defective or missing parts Q —Poor quality W —It is not what I ordered I —I ordered the wrong part S —Must specify	